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## COMMUNITY MENTAL HEALTH

### Executive Directive

**Date:** March 27, 2020

**To:** All Contracted Provider Agencies

**From:** Dave Pankotai, CEO

**RE:** Provider Financial Stabilization Protocols in Response to the COVID-19 State of Emergency

**Eff.:** Immediately

Macomb County Community Mental Health (MCCMH) recognizes the financial impact the current state of emergency may have on providers. At the same time we value the partnership and rely on you to ensure the health & safety of the people we support. So in these unprecedented times we are taking steps to assist providers. As stated in the Executive Directive from March 17<sup>th</sup>:

*...contact [us] via email at [sandy.hays@mccmh.net](mailto:sandy.hays@mccmh.net) with the words **Financial Assistance** in the Subject field.*

*Providers will be expected to submit documentation supporting their request for assistance:*

- *A written advance request signed by the CEO or CFO, attesting that they do not have other means available to provide the needed cash flow (i.e. line of credit, etc.)*
- *Internal financial statements (for month end January 2020 or more recent) reviewed by the board and signed by the board Secretary or Treasurer, attesting that it accurately represents the available cash on hand.*
- *A cash flow projection by week (minimum 90 days, preferably 180 days) that clearly identifies the anticipated receipts from CMH.*

*Please do not stop providing services without providing advance notice to our offices. Our goal is to ensure providers are able to maintain operations while also considering MCCMH's available funding.*

Use of this email will permit for the tracking of these issues as we work to address everything in a consistent and equitable manner. Other factors open for consideration include, but are not limited to, the health & safety risks to people served and typical pattern of historical claim submissions. Providers should be reporting all appropriate services via the usual claims submission process. Many services have been expanded to allow for remote/telehealth (see the bulletin at [https://www.michigan.gov/documents/mdhhs/MSA\\_20-13\\_684352\\_7.pdf](https://www.michigan.gov/documents/mdhhs/MSA_20-13_684352_7.pdf))

### ADMINISTRATION

22550 Hall Road • Clinton Township, Michigan 48036  
Phone: (586) 469-5275 Fax: (586) 469-7674  
[www.mccmh.net](http://www.mccmh.net)

If you are providing indirect supports that are not yet able to be reported through our claims system, please track and document these efforts. We may be able to consider these indirect activities when determining your financial assistance.

Requests will be reviewed by a panel of our staff and you will be informed of the outcome as soon as possible. Please note that telephone and/or video conferences may be requested if more details are needed.

As a reminder, to aid service provision I have temporarily expanded the General Fund benefit and removed the prior authorization requirement for Community Living Supports (H2015).

Thank you again for keeping needed supports in place for the people of Macomb County.